



REPLY TO
ATTENTION OF

**DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, US ARMY GARRISON, CARLISLE BARRACKS
22 ASHBURN DRIVE
CARLISLE, PENNSYLVANIA 17013-5000**

IMNE-CLB-ZA

12 February 2010

MEMORANDUM FOR Residents of Balfour Beatty Communities, Carlisle Barracks, PA

SUBJECT: Resident Utilities Policy, Mock Billing and Live Billing

1. This memorandum is for all on-post residents of Balfour Beatty Communities (excluding homes scheduled for demolition: College Arms, Faith Apartments and Armstrong Apartments). You have been receiving monthly "mock" electricity bills since October 2009 and will continue to receive these "mock" electricity bills through 30 June 2010. These mock bills require attention and should be used as a tool to evaluate your Family's energy consumption.
2. The purpose of the mock billing period is to enable the Army, the private partner (Balfour Beatty Communities), and residents to establish a utility consumption baseline for all new and or renovated homes based on the size and type home. The "actual or live" utility billing for electricity is scheduled to begin on 1 July 2010. This is giving residents a 10-month "mock" billing period. After 1 July 2010, residents who conserve electricity will receive a rebate or credit, while those who exceed their baseline will be required to pay for utilities exceeding the baseline. Those in the baseline will not receive a rebate check or have to pay a bill.
3. The Office of the Secretary of Defense (OSD) created this policy to ensure the viability of the housing privatization initiative and to help reduce the Department of Defense's consumption of utilities. The Army and Carlisle Barracks are doing their part to implement the ODS policy while also conserving our natural resources. To further assist our communication efforts and to provide continuing education on resident's utility billing, a Town Hall Meeting has been scheduled for 18 February 2010 at 1600 in Bliss Hall. Mr. Ivan Bolden, the Army's Chief, Public/Private Initiatives, Assistant Chief of Staff for Installation Management will be our guest speaker. Mr. Bolden has implementation and oversight responsibilities for the Army's Residential Communities Initiative and the Resident Utility Responsibility Program. It will be a great opportunity to learn more about the "Live Army Green" marketing effort that focuses on utility conservation and resident's responsibilities. Thank you in advance for your participation in this noteworthy program and for doing your part as good stewards.

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4. Points of contact: Balfour Beatty Communities Office, 243-7177, and Army Housing, 245-4951/4823. You may also direct calls for Carlisle Barracks billing questions directly to (ISTA North America) billing company at 1-800-569-3014.



JANET R. HOLLIDAY
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Garrison Commander