



REPLY TO  
ATTENTION OF:

DEPARTMENT OF THE ARMY  
US ARMY INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT EUSTIS  
210 DILLON CIRCLE  
FORT EUSTIS, VIRGINIA 23604-5006

JAN 20 2010

IMNE-EUS-PW-H

MEMORANDUM FOR Fort Eustis Family Housing Residents

SUBJECT: Live Army Green Program

1. I would like to introduce you to the Live Army Green Program. This is an Army program in which Soldiers, Families and civilian employees are encouraged to be more conscious of the energy they use.
2. As part of the Army Green program, the Army has implemented an energy conservation program which is a congressionally supported policy that holds residents of Army privatized housing responsible for their utility usage. This program helps residents "Go Green" by becoming accountable for their gas and electric bills.
3. This Army program places the responsibility for utility consumption on each resident. Those who conserve energy may earn a rebate. Those who choose to use energy less conservatively may be billed for their "excess" consumption.
4. A monthly energy baseline is calculated by averaging the energy consumption of occupied "like homes" on the installation. This is a rolling average which is recalculated monthly. This average will be used to establish that month's actual credit or bill.
5. If your energy consumption is above the baseline, but less than 5% above, you will not be billed. This will be an indication of higher than average usage and will give you the opportunity to reduce your future consumption to the baseline or below it. If your energy consumption is more than the 5% above the baseline, you will be billed that month for the difference between the baseline and your actual consumption.
6. In order to manage this more efficiently, payment of bills and credits will be subject to a minimum trigger point of \$15. If the amount owed to you as a credit or by you as a bill is less than \$15, that amount will accrue to the next month. Once any amount owed by you or to you is \$15 or greater, a bill will be generated or a rebate check will be issued.
7. This is an Army initiative which our housing partner will be implementing on our behalf. If you have specific questions about your bill, please call the toll free number on your bill. If you have questions about the program, please contact my POC, Kathy Dean 878-5650 x222 or [kathy.l.dean@us.army.mil](mailto:kathy.l.dean@us.army.mil).

G. K. GROTHE  
Colonel, LG  
Garrison Commander