



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, INSTALLATION
PICATINNY ARSENAL, NEW JERSEY, 07806-5000

REPLY TO
ATTENTION OF:

IMNE-PIC-ZA

12 February 2010

MEMORANDUM Resident of Balfour Beatty Communities, Picatinny Arsenal, NJ

SUBJECT: Resident Utilities Policy, Mock Billing and Live Billing

1. This memorandum is for all on-post residents of Balfour Beatty Communities at Picatinny Arsenal NJ. You have been receiving monthly "mock" electricity bills since May of 2009 and will continue to receive these "mock" electricity bills through 30 June 2010. These mock bills require attention and should be used as a tool to evaluate your family's energy consumption.
2. The purpose of the mock billing period is to enable the Army, the private partner (Balfour Beatty Communities), and resident to establish a utilities consumption baseline for all new and or renovated homes based on the size and type home. The "actual or live" utility billing for electricity is scheduled to begin on 1 July 2010. This gives residents a one year mock billing period. After 1 July 2010, residents who conserve electricity will receive a rebate or credit, while those who exceed their baseline will be required to pay for utilities exceeding the baseline. Those within the baseline will not receive a rebate check or have to pay a bill.
3. The Office of the Secretary of Defense (OSD) created this policy to ensure the viability of the housing privatization initiative and to help reduce the Department of Defense's consumption of utilities. The Army and Picatinny Arsenal are doing their part to implement the OSD policy while also conserving our natural resources. To further assist our communication efforts and to provide continuing education on resident's utility billing, Balfour Beatty Communities and RCI will provide updates concerning actual billing start dates over the coming months. Additionally we will address any concerns you have relating to utility billing at the next Town Hall meeting. The next few months will offer residents the opportunity to learn more about the "Live Army Green" marketing effort that focuses on utility conservation and resident's responsibilities. Thank you in advance for your participation in this noteworthy program and for doing your part as energy conservation stewards.
4. Point of contact: Balfour Beatty Communities Office, 973-328-2992, and Army Housing, Eli Thomas at 973-724-3506/2190. You may also direct calls for Picatinny Arsenal billing questions directly to (ISTA North America) billing company at 1-800-569-3014

A handwritten signature in black ink, appearing to read "John Stack".

John Stack
LTC, SF
Garrison Commander