



DEPARTMENT OF THE ARMY
HEADQUARTERS, US ARMY GARRISON
810 SCHREIDER STREET
FORT DETRICK, MD 21702-5000

REPLY TO
ATTENTION OF:

21 APR 2010

MCHD-ISH

MEMORANDUM FOR Walter Reed Army Medical Center/Glen Haven Family Housing Residents

SUBJECT: Live Army Green Program

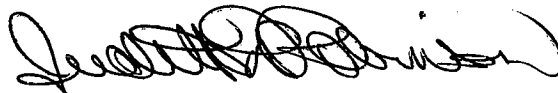
1. As your Garrison Commander, I would like to introduce you and your family to the Live Army Green Program. This is an Army program in which military members, military families, and civilian employees are encouraged to be more conscious of the energy they use and how your actions can affect the environment.
2. As part of the Army Green program, the Army has implemented an energy conservation program which is a congressionally supported policy which holds residents of Army privatized housing responsible for their utility usage. This program helps residents "Go Green" by becoming accountable for their gas and electric bills.
3. This Army program places the responsibility for utility consumption on each resident. Those who consume energy conservatively may earn a rebate. Those who choose to use energy less conservatively may be billed for their "excess" consumption.
4. A monthly energy baseline is calculated by averaging the energy consumption of occupied "like homes" on the installation. This is a rolling average which is recalculated monthly. This average will be used to establish that month's actual credit or bill.
 - a. If you consume less than the baseline, you may receive a rebate.
 - b. If your energy consumption is above the baseline, but less than 5 percent above, you will not be billed. This will be an indication of higher than average usage and will give you the opportunity to reduce your future consumption to the baseline or below it. (Some projects have this as 5 percent above and below the baseline; some projects give all residents the grace zone of 10 percent above and below the baseline.)
 - c. If your energy consumption is more than the 5 percent above the baseline, you will be billed that month for the difference between the baseline and your actual consumption.

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d. In order to manage this more efficiently, payment of bills and credits will be subject to a minimum trigger point of \$15. If the amount owed to you as a credit or by you as a bill is less than \$15, that amount will accrue to the next month. Once any amount owed by you or to you is \$15 or greater, a bill will be generated or a rebate check will be issued.

5. I remind you that this is an Army initiative which our housing partner will be adopting and implementing or has adopted and implemented on our behalf. I encourage you to embrace the opportunities it can offer.

6. If you have questions regarding program implementation, contact Dawn Hines, Balfour Beatty Communities, at 301-649-9700. For questions regarding meters and billing, contact Lisa Poste, Minol USA, at 720-581-2909.



JUDITH D. ROBINSON
Colonel, MS
Commanding